



STATE OF NEW YORK DEPARTMENT OF MOTOR VEHICLES

06/28/2004

Client ID:



ARMSTRONG, ROBERT, E
42 PECK SLIP 4B
NEW YORK NY 10038

Dear DMV Customer:

The New York State Department of Motor Vehicles now requires verification of an individual's social security number for all learner permits, driver licenses and identification documents we issue. This verification is done by comparing the social security number you provided to the Department of Motor Vehicles, to the social security number that is on record for you with the Social Security Administration.

We have not been able to verify with the Social Security Administration the social security number you provided when you applied for your learner permit, driver license or non-driver ID card. As a result, we will not be able to process any transactions relating to these documents until this issue is resolved.

Please contact us within 15 days from the date of this letter at 1-800-697-0558 or visit our web site at www.nysdmv.com, and provide us with the information we need to correct your record. You will have to provide your social security number, as well as the client ID number and document number from your learner permit, driver license or identification document (whichever one applies to you). These automated services are available:

7 AM - 12 AM (ET) Monday - Friday
7 AM - 11 PM (ET) Saturday
8 AM - 8 PM (ET) Sunday

If we are still unable to verify the information you provide when you call 1-800-697-0558 or visit our web site, you may have to visit a Motor Vehicles office to resolve the issue.

Please be advised that if you do not contact us within 15 days from the date of this letter, we will have to take additional action, including the possible suspension of your learner permit, driver license or identification document.

IMPORTANT: Your driver license, learner permit, or identification document is not suspended at this time. However, you must contact us within 15 days to avoid possible suspension. If we have to take suspension action, we will contact you again to advise you of the suspension.

Thank you for your cooperation in this matter.